



FACULTY
OF SOCIAL SCIENCES
Charles University



INTRO

Student Manual

for exchange and visiting students
2017/18



FAKULTA
SOCIÁLNÍCH VĚD
Univerzita Karlova



KOLEKCE OBLEČENÍ FSV UK / FSV UK APPAREL COLLECTION

BUDOVA HOLLAR / HOLLAR BUILDING

Smetanovo nábřeží 6, Praha 1

Tel.: +420 222 112 286

Objednávejte na / Order at: marianna.zapotilova@fsv.cuni.cz
fsv.cuni.cz / fsveng.fsv.cuni.cz

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Prague, 2017
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INTRODUCTION

1. WELCOME TO CHARLES UNIVERSITY!

Charles University (UK) was founded in 1348 by the Holy Roman Emperor Charles IV as the first university to the north of the Alps and to the east of Paris. It belongs among the oldest and largest universities in the world and it is the oldest and also the largest university in the Czech Republic.

Today Charles University has 17 faculties in 3 different cities, 3 university institutes, 6 further centres for educational, scientific, research, development and other activities or for provision of information services, 5 university-wide special facilities and the Rectorate as the administrative centre of the whole University. The Faculty of Social Sciences is the second youngest faculty, founded in 1990.

The University as a whole has about 53 000 students with more than 7 000 students originating from foreign countries. There are over 300 accredited degree programmes and 660 study disciplines. Charles University covers the full spectrum of fields – medicine, pharmacy, science, humanities and social sciences, theology and sport at bachelor, master and doctoral levels. Over 150 academic programmes are taught in a foreign language, mainly in English but also in German or French.

The University is also dedicated to international cooperation with prestigious educational and research institutions. Charles University as a whole has signed over 1900 bilateral agreements on the Erasmus programme framework and 250 international partnership agreements with foreign universities where Faculty of Social Sciences is directly involved.

2. FACULTY OF SOCIAL SCIENCES

The Faculty of Social Sciences (FSV UK) is the second youngest faculty of Charles University. Shortly after its creation in 1990 the Faculty became a regional centre of teaching and research in economics, sociology, political science, international relations, area studies, media studies and journalism.



Currently the Faculty has around 4 000 full-time students. Approximately 200 of them are enrolled in one of our English-language degree programmes. FSV UK has one of the highest international mobility participation rates of all the faculties of Charles University. Each year it welcomes around 600 exchange students from all over the world.

FSV UK emphasizes the development of international cooperation firstly by developing and strengthening scientific bonds, student, and academic mobility and secondly by offering English-language degree programmes.

Our mission is the promotion of learning and the protection of knowledge, the cultivation of free thought, independent academic research and the support of the creative spirit of human society.

LOCATION

FSV UK is divided into five institutes spread at four different locations in Prague:

The Hollar building is our main campus. It is located on Smetanovo nábřeží in the very centre of Prague with a beautiful view over the Charles Bridge and the Prague Castle.

It is the seat of the Dean's Office, the central administration and also of the Institute of Communication Studies and Journalism.

The Opletalova building is found on Opletalova street in the very centre of Prague, just few blocks from the Wenceslas Square. It houses the Institute of Economic Studies.

The Jinonice building is located a little further away from the city centre, near the metro station Jinonice. It houses three of our institutes: Institute of International Studies, Institute of Political Studies and the Institute of Sociological Studies.

The Rytířská building is located in the city centre at the bottom of the Wenceslas Square. It houses West European Studies of the Institute of International Studies.

Hollar building

Houses: Institute of Communication Studies and Journalism
Central administration of the Faculty
Dean's Office
International Office

Address: Smetanovo nábřeží 6, 110 01 Prague 1

Opletalova building

Houses: Institute of Economic Studies

Address: Opletalova 26, 110 00 Prague 1

Jinonice building

Houses: Institute of International Studies
Institute of Political Studies
Institute of Sociological Studies

Address: U Kříže 8, 158 00 Prague 5

Rytířská building

Houses: Institute of International Studies
West European Studies

Address: Rytířská 31, 110 00 Prague 1



ACADEMIC INFORMATION

1. ACADEMIC YEAR

The Czech university year is traditionally divided into two semesters: Winter and Summer Semester. Each semester is followed by an examination period lasting 5 weeks during which there are no classes.

WINTER SEMESTER 2017/2018	25th September 2017 – 16th February 2018
Registration and orientation for visiting and exchange students (see detailed schedule from International Office)	25 th September 2017 – 1 st October 2017
Beginning of classes in the Winter Semester	2 nd October 2017
Classes	2 nd October – 22 nd December 2017
Registration for classes in the Winter Semester (exclusively through the on-line SIS Student Information System)	25 th September 2017 – 6 th October 2017 to 2 pm
Dean's Holiday (Faculty closed)	27 th October 2017
St. Wenceslas Day (Faculty closed)	28 th September 2017
Struggle for Freedom and Democracy Day (Faculty closed)	17 th November 2017
Christmas holiday	23 rd December 2017 – 2 nd January 2018
Pre-examination week for teachers to make up missed classes and to hold early exams	3 rd January – 5 th January, 2018
Registration for examinations through the on-line Student Registration System (SIS)	From 1 st December 2017
Examination period	15 th January – 16 th February 2018
SUMMER SEMESTER 2017/2018	19th February – 30th June 2018
Registration and orientation for visiting students (see detailed schedule from International Office)	12 th February from 10 am – 18 th February 2018 until 2pm
Beginning of classes in the Summer Semester	19 th February 2018

Registration for classes in the Summer Semester (exclusively through the on-line SIS Student Information System)	12 th February – 23 rd February
Classes	19 th February – 18 th May 2018
Dean's holiday (Faculty closed)	29 th March 2018
Easter Friday (Faculty closed)	30 th March 2018
Easter Monday (Faculty closed)	2 nd April 2018
Rector's sports day (restricted opening)	16 th May 2018
Registration for examinations through the on-line Student Registration System (SIS)	From 9 th April 2018
Pre-examination week for teachers to make up missed classes and to hold early exams	21 st May – 25 th May 2018
Examination period	28 th May – 29 th June 2018
Course Evaluation for the Summer Semester 2014/2015	4 th June – 22 nd June 2018

2. REGISTRATION FOR CLASSES AND EXAMS

Students are able to enrol for classes during a three-week registration period at the start of the relevant semester. During this time students are free to attend any courses and add or drop classes according to their preference. After the end of the registration period, adding new classes will not be possible.

In academic year 2017/18 the registration periods for exchange students will be as follows:

Winter Semester: 25th September 2017 – 6th October 2017 to 2:00 pm

Summer Semester: 12th February 2018 – 23th February 2018 to 2:00 pm

The Registration for classes can only be made through our **Student Information System** (SIS) which is accessible at <http://is.cuni.cz/studium/eng> or through our website www.fsv.cuni.cz → Intranet → SIS (in the top menu). Students can log into the system with the password they obtained personally along with their student ID (CAS password).

To register for a class, log in to the SIS, choose "Subjects and Schedule Registration" and click on "Enroll (my own)" in the green menu at the top. Search for a class by applying the various filters and check the details and outline of the courses by following the links [courses]. Tick the particular class in the left column and click on "Enroll". After a successful

registration, a yellow message "Subject enrolled" will display and the course will appear under the "Enrolled" button in the top menu. All registrations show as "preliminary" until the end of the registration period. Later this message disappears.

The registration for classes during the prescribed period is a prerequisite for the successful completion of a class!

Schedules of courses also show up on the list of enrolled courses in the right column. If not, go to the course outline by following the link under the course code and check the schedule in the central right menu.

WITHDRAWAL FROM CLASSES

To withdraw from a class, go to the "Enrolled" list again and click on the blue icon with a red minus sign. This option is available only within the three-week registration period. After it is over, please email incoming@fsv.cuni.cz with your full name and a code and the name of the course you want to remove from your list and it will be deleted manually. Please note that this can be done only prior to the start of the exam period.

FULL CLASSES

If a class is full, the enrolment button will switch to a waiting list option. You can be added on the list any time before the end of the registration period. When a place in the class has been vacated, the next student on the waiting list will be automatically registered for the class.

CLASSES AT OTHER FACULTIES

You can register for **less than half of your classes with other faculties** of Charles University. Their registration period is sometimes different and you may need to wait one or two weeks before their registration system opens for students from other faculties. Find their registration dates at their websites. Some faculties, however, do not allow students to sign up for a course electronically via Student Information System by themselves. In that case, check with the professor if you can join the class even though you are from FSV UK. If the professor approves it, please send an email to incoming@fsv.cuni.cz to be added manually to the list of students.

3. CLASS CODES

All classes offered at FSV UK are identified by a unique class code, which not only allows students to find them quickly online, but also provides useful information about the class, if you learn to read them properly. The codes we use at this Faculty always comprise of 3 (sometimes 4) initial letters, followed by 3 numerals, e.g. JEB026, JSM629, JMMZ001. (The structure of class codes at other Faculties can differ, these explanations apply only to classes at FSV UK)

The way to read the class code is as follows:

The first letter of the code identifies the Faculty at which the class is taught. All class codes at the Faculty of Social Sciences begin with the letter J. Other Faculties have different initial letters (e.g. A for the Faculty of Arts). If the class you want to take does not begin with the letter J, it is not taught at this Faculty.

The second letter of the code usually identifies the Institute where the class is taught. E = Economics, J = Journalism/Media Studies, M = International Studies, P = Political Science, S = Sociology. Exceptions to this rule are class codes beginning JLB and JMMZ.

The third letter of the code tells you whether this is a Bachelor-level class or a Master-level class intended primarily for Master's students. **B = Bachelor, M = Master** (as simple as that). If you look at the examples at the start of this document, you should now be able to tell that JEB026 is a Bachelor-level Economics class, and that JSM629 is a Master's level Sociology class.

The numerals at the end of the code have no special significance, they are simply the number of the class.

NON-STANDARD CLASS CODES

Classes beginning JMMZ are primarily classes from our double-degree programme with University College London, though we also use the code for some local classes. If there is no scheduled time for an English-language class beginning JMMZ and a note in the field "Explanation", it is taught at UCL.

Classes beginning JLB are courses of Czech as a Foreign Language, intended primarily for our exchange students. They are not part of our standard curriculum, and they are therefore subject to a fee. Registration for language classes is done exclusively through the on-line SIS Student Information System. In most semesters we will run several groups simultaneously from Beginner to Intermediate level.

4. EXAMS

Two types of examinations exist at FSV UK. An exam can be taken in an oral or written form. Written exams may involve taking a test or producing a paper on a specified topic. Most exams are scheduled for the period after classes. Some courses, however, require students to do mid-term exams as well.

Most final exams, especially oral ones, give students an option to choose one out of several exam dates. This date has to be registered for in Student Information System in advance. If students fail, a retake can be done in the same semester before the end of the current exam period. Please note that students are allowed to retake the exam only in case of a failed exam. Students are not allowed to retake the exams just to improve their results. More information about student rights and obligations are available at the Faculty website.

5. GRADES AND GRADING SYSTEM

FSV UK uses Czech grading and evaluation system. In the Czech university system, courses are either completed by an examination or by other study requirements.

Where a course is completed by examination, it is graded: Výborně /Excellent * 1/, Velmi dobře /Very Good * 2/, Dobře /Satisfactory * 3/, or Neprospěl /Fail * 4/.

Where a course is completed by a study requirement other than an examination, it is not graded, but it is recorded as Zápočet /non-graded credit in a non-examination subject/. This is in effect a Pass in a two tier Pass/Fail grading system.

Grading Scheme		Description
1 – Výborně	Excellent	Excellent performance. The student has shown originality and displayed an exceptional grasp of the material and deep analytical understanding of the subject.
2 – Velmi dobře	Very Good	Very good performance. The student understands the subject well and has shown some originality of thought. Generally above the average standard performance but with some errors.
3 – Dobře	Satisfactory	Satisfactory performance. The student has shown some understanding of the subject matter, but has not succeeded in translating this understanding into consistently creative or original work. Generally sound work with a number of notable errors.

4 – Nedostatečně	Fail	Fail. The student has not succeeded in mastering the subject matter of the course.
Z – Zápočet	Pass/Credit	Pass. The student receives credit for the course but no specific grade.

TRANSCRIPT OF RECORDS

All grades will be listed on a Transcript of Records which gives a summary of student's results and which can be used for a later transfer of credits at your home university. It becomes available as soon as all grades are released in the Student Information System. If students are not able to collect it before they leave the Czech Republic, it can be sent to their address upon emailed request.

PLAGIARISM AND CHEATING

Do not do it. Be aware that at Charles University plagiarism and cheating are strictly prosecuted. In extreme cases they may result in expulsion from the university. FSV UK uses the Urkund anti-plagiarism software for verifying that all master and bachelor theses (as well as randomly selected written coursework) are free from plagiarism. Master and Bachelor theses are checked for plagiarism automatically as they are entered into SIS. Please make sure all information, data, graphs and numbers in your work taken from external sources are explicitly quoted and correctly referenced. Various guides and manuals on research methods, academic writing, quotations and acknowledgement of sources and bibliographic citations are available at FSV UK website for your reference.



UNIVERSITY LIFE

1. STUDENT ID CARDS

Charles University student ID cards serve as evidence of the holder's relation to UK and to one of its faculties. These chip cards contain personal data, a bar code, a photograph and a signature strip. The cards are used for access to the FSV Hollar building and to some FSV computer labs and libraries. Students also use their student cards to pay for printing and copying as well as in the UK cafeterias.

In order for the student to be able to use the card for printing (copying and also in the UK cafeterias, the student must put credit on their student card. Please note that the card basically operates with two different accounts and thus you need to put in credit separately for printing and for the use in cafeterias.

When a student enrolls at Charles University, s/he can choose between two types of student identity cards:

- regular UK student ID card
- UK – ISIC card (only available to Erasmus students or students from EU/EFTA countries)

ISIC card is the only internationally recognized student identity card. Its holder gains access to a wide range of benefits and discounts. The UK student card itself is issued free of charge, the standard annual ISIC fee for UK students is CZK 190. The ISIC function of the card expires after 16 months at the latest. Standard validity is from the beginning of September until the end of December of the following year. Detailed information on UK student cards can be found on the UK website in section Students/Charles University students Cards.

2. UNIVERSITY COMPUTER LABS, LOGINS, PASSWORDS, WI-FI

COMPUTER LABORATORIES

The Opletalova building: Room 016

Location: In the basement area, under the staircase – straight ahead.

The lab is freely accessible. Entrance with a student ID card.

Opening hours:	The lab is freely accessible.
Monday–Thursday	8 am–7.45 pm
Friday	8 am–4.45 pm

The Jinonice building: Rooms 2063, 2066, 2067, 2071, 2074

Location: 1st floor of the building A (In the lift you will need to push button for the second floor)

Opening hours:	The lab is freely accessible.
Monday–Friday	The labs are freely accessible on working days from 8.15 am–7 pm unless classes are held there (timetables are posted on the lab door).

User's support resides in the office no. 2065.

USER'S SUPPORT STAFF AT FSV

Hollar: room no. 214

Opening hours:	
Monday–Thursday	9–11 am and 1–3 pm
Friday	9–11 am

Opletalova: room no. 014

Opening hours:	
Monday–Thursday	9–11 am and 1–3 pm
Friday	9–11 am

Jinonice: room no. 2065

Opening hours:	
Monday– Friday	8:15 am–7 pm

Please stop by during office hours ONLY.

USER'S ACCOUNT

Each student at FSV UK is issued a computer account for the PCs at the Faculty; it is activated once the initial password provided at the Card Service Centre has been changed. Please do not share your login information with other students; students bear the responsibility for the misuse of their account in case of insufficient protection of the password.

Please note that student account is automatically terminated once the studies have been completed. Student's account may also be temporarily blocked or terminated in cases of the violation of the rules regarding the use of the computer technology of the Faculty.

THE LOGIN AND CHARLES UNIVERSITY CENTRAL AUTHENTICATION SERVICE (CAS) PASSWORD

A student is issued an initial password at the Card Service Centre which s/he is required to change within 5 days at the following address: <https://ldap.cuni.cz>. The initial password does not allow access to applications, but it enables you to set your own password, with which you can then access all the applications used in CAS.

There are two types of login: a name login (sequence of letters and number(s)) and numerical login (printed on your student ID right under your photograph).

FORGOTTEN LOGIN

Hollar Library and computer lab in Opletalova (016) have computers (visibly labelled with a sign Logins) allowing access to an online application where students can look up their name login based on knowing their numerical login. Students may also obtain their login information from the User Support staff during office hours.

FORGOTTEN PASSWORD

A password can be reset in CAS in two ways:

1. You can ask for your initial password to be generated (and printed out) at any card service centre. Again you will be required to change the initial password within 5 days at the following address: <https://ldap.cuni.cz>.

2. Use the form on <https://ldap.cuni.cz/reset> to fill in the required personal data (first name, last name, personal ID number, date of birth, the last four digits of your national ID number¹ and a valid email address) and type in your own password. If all the personal data match, you will receive an email to the address indicated in the form, containing a link to a page where you will be asked to confirm your password.

The password set as described in paragraph 2 (i.e. using the web form) is sufficient to access the central SIS. However, this password is considered less secure than the password activated as described in paragraph 1, and for this reason it does not allow access to the University Eduroam and the JINONICE domain.

LOGIN PROCESS TO THE COMPUTERS AT FSV UK

If a student has an access to the CAS s/he is also granted access to all the PCs at FSV UK. In Hollar and Opletalova buildings, students must use their name login and not the numerical one to access the PCs.

WI-FI

A wireless network is available for student use throughout the Hollar, Opletalova and Jinonice buildings. The WI-FI network can be accessed through EDUROAM. Information on how to connect including step-by-step guide is available on Faculty's intranet, section Guides and Manuals.

STUDENT FACULTY EMAIL ACCOUNT

Since the beginning of the academic year 2015/2016, each student has an access to a @fsv.cuni.cz e-mail account accessible through Gmail. Please use your CAS login and password. You can find basic information about your faculty Google/Gmail account on civt.fsv.cuni.cz webpage.

NETWORK PRINTERS

Each of our computer rooms, and each of our libraries, is connected to a central print server. Students send the required document/web-page to the central print server,

¹ IO will be able to provide you the information on your national ID number.

where it is held in a line until the student gives the server an instruction to actually print the document/s.

To print the documents, students will need their student ID card. Students place their card on the electronic reader next to the printer/copier. This will automatically identify the student, print out any documents that are waiting on the server, and deduct the appropriate charge from the credit on the card. Obviously, students should make sure they have enough credit to cover their print requirements.

Each student needs to add credit to his/her ID card. Students can do so directly in the libraries in the Hollar and Opletalova building. In Jinonice building an automated machine next to the printer/copier in the building lobby can be used.

3. THE SIS

The Student Information System (accessible at www.is.cuni.cz/studium) serves students, academic staff and applicants for study at Charles University; it provides comprehensive information on study-related matters. The SIS is basically a database of all classes, their syllabi and schedules as well as all UK students and lecturers.

Using the SIS, students sign up for classes at the beginning of each semester and for exams at the end of semester. The SIS serves as an electronic record of studies.



4. LIBRARIES

FSV UK has three libraries of its own. The Hollar building houses the Central and Journalist Library. The Institute of Economic Studies houses the Economics collection. Charles University campus in Jinonice houses the Masaryk Social Sciences Library, which includes books on Political Science, Sociology and Area Studies.

HOLLAR BUILDING

The Library in the Hollar building exerts the function of a centre for scientific information, it is the basic library for all the disciplines studied at the faculty and, primarily it manages in-house and outside loans from the specialized journalist collections. These open-shelf collections are partly, along with the handbook library, located in the reading rooms. The most of the collections is located in depositories and loans are realized on request in advance.

Opening hours:	
Monday	10 am – 7 pm
Tuesday to Friday	9 am – 7 pm

OPLETALOVA BUILDING

The Institute of Economic Studies Library collects economic literature. Originals and journals are available open-shelf in the library's reading room and for in-house loans only. Books for outside loans are located in the depository and need to be ordered in advance.

Opening hours:	
Monday	10 am – 7 pm
Tuesday to Thursday	9 am – 7 pm
Friday	9 am – 3 pm

SERVICES IN LIBRARIES IN HOLLAR AND OPLETALOVA

The registration for Charles University students is free of charge. Students need to prove their identity with a student card along with a filled-in coupon for a given year.

Both libraries provide both in-house loans and outside loans. Students can take home books labelled with a red stripe on the spine (statuses Regular loan I, Regular loan II and Regular loan III in the on-line catalogue). The most of the collection is located in the external depositories and the books can be ordered via the on-line catalogue in advance or in person at the library.

The loan period for documents labelled as Regular loan I and Regular loan II is 30 days. The period for Regular loan I and Regular loan II can be extended twice, but only if no one else reserves the same document. Students who don't return the borrowed books on time will be fined. For the items labelled as Regular loan I and Regular Loan II the fine is 5 CZK per day, for the in-house items the fine is 50 CZK per day and for outstanding loans of special devices the fine is 100 CZK per day. The amount applies to each loaned item. If the reader does not return the loan, the legal actions will have to be taken. If the reader refuses to pay the fine, the Head of the library may cancel the right to use the library services until the case is resolved.

If a student loses borrowed items, s/he is obliged to report the lost items immediately. The library may ask the user to replace the item or to pay the sum equivalent to its acquisition price or more in case of older publication. The reader is obliged to compensate the loss in 30 days.

THE MASARYK SOCIAL SCIENCES LIBRARY IN THE CAMPUS IN JINONICE

This integrated library serves to FSV UK departments located in the building (the Institute of Sociology, Institute of Political Sciences, Institute of International Studies) and to some other departments and faculties of Charles University. The Masaryk Library of Social Sciences in Jinonice consists of two parts – the library with charging desk in the main building and study room placed over the street.

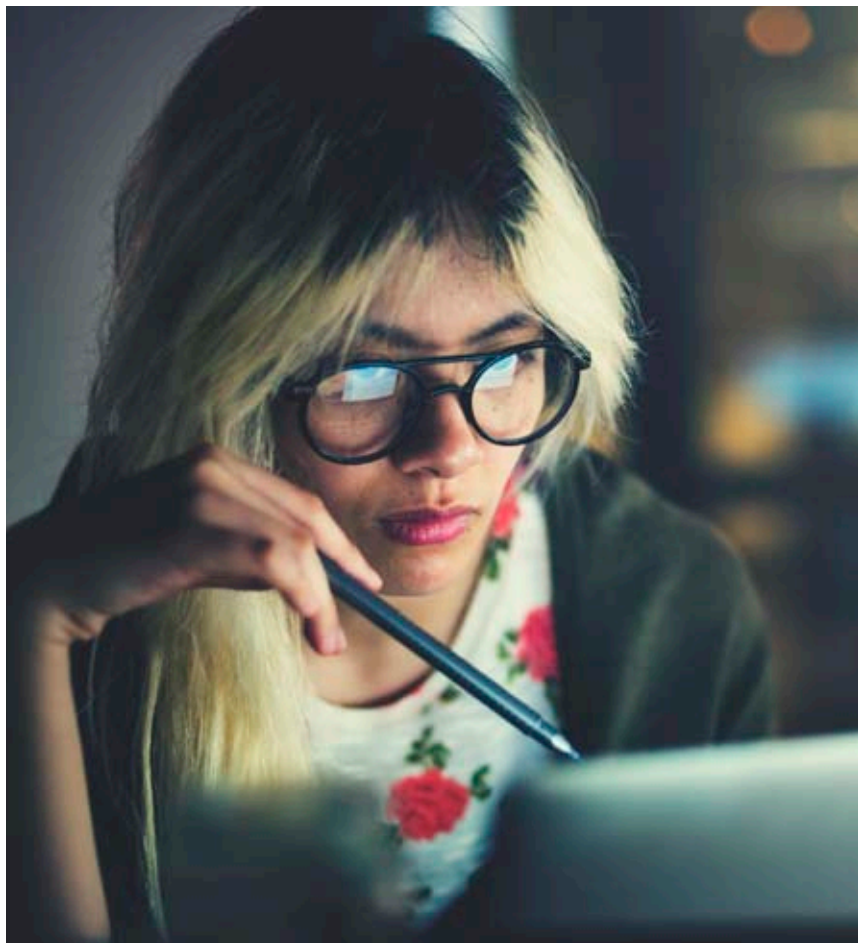
Opening hours:	
Monday to Friday	8:30 am – 7 pm

First Friday every month (except the exam period) the library inclusive of study room is closed.

Charles University card is required to entering both parts of the library. If you need to find the required publication, it is necessary to use the electronic catalogue.

OTHER LIBRARIES IN PRAGUE

Charles University students can use all the libraries of other faculties for free. Information about these libraries is always available on the websites of each faculty. There are also further libraries in Prague such as National Library of the Czech Republic (so-called Klementinum, <http://www.nkp.cz>) or Municipal Library of Prague (<http://www.mpl.cz>).



5. HOUSING AND CAFETERIAS

HALLS OF RESIDENCE

Charles University owns and operates several halls of residence around Prague where students can find comfortable and cheap accommodation. Although Faculty of Social Sciences mainly accommodates its own students in halls of residence situated in Prague 10 and Prague 6, housing in other UK dormitories might be arranged based on student's preference and subject to free capacity of the chosen hall of residence.

Housing options vary from a single-room to a double-room, from room with ensuite bathroom and toilet facilities to a room with shared bathroom and toilet facilities. Each hall of residence offers basic facilities such as a kitchen, a fridge, an internet access and a laundry and hanging room, some would also feature a common room or a gym and an adjoining cafeteria.

Unfortunately online housing application system has not been finished yet and thus students who wish to stay in one of the halls of residence have to apply through the International Office or European office at Charles University.

CAFETERIAS

Charles University student cafeterias can be found all around Prague and generally are close to either one of the UK faculties or halls of residence. For students who most often find themselves in the Hollar or Opletalova building and the Jinonice campus the following three cafeterias would be the closest:

Jednota cafeteria, Opletalova 38

Opening hours:	
Monday to Thursday	10:45 am – 2:30 pm
Friday	10:45 am – 2 pm

Jinonice cafeteria, Jinonice campus, U Kříže 10

Opening hours:	
Monday to Thursday	11:30 am – 2 pm
Friday	11:30 am – 1:30 pm

The Jinonice campus also features a small bistro where students can also use their student ID card to pay for food.

Student cafeterias are quite affordable since the price for lunch menu consisting of a soup and a main dish is usually around CZK 80 / € 3. Typically students would have a choice from 4 or 5 options and sometimes even a dessert is included. It is possible to use a reservation system either directly at the cafeteria or online at www.kam.cuni.cz to order a specific choice for the next day.

6. SPORT

FSV UK does not have its own department of sports and physical education, however students can participate in sport activities organized by the Faculty of Arts and also Faculty of Law. Among the most common sport classes are volleyball, basketball, floorball, squash, badminton and swimming, but also yoga, tai-chi, ping pong, zumba or bouldering.

All necessary information on sport classes on offer can always be found at the Faculty of Arts department of Physical Education website <http://ktv.ff.cuni.cz/>. Students who wish to participate in some of the sports classes will have to register at the website using their CAS login and a Jinonice domain password. Students can set their Jinonice domain password online when they login into <https://ldap1.cuni.cz/> using their CAS login and password.

Some of the sports activities that are less demanding in terms of space needed, such as yoga or tai-chi, are held in a gym in the Jednota hall of residence close to the Institute of Economic Studies. However, the majority of sports activities are held in the Hostivař sports centre which is not so centrally located.

The Faculty of Arts Department of Physical Education really only communicates in Czech thus signing up for sports activity and finding out details might be a bit challenging in the beginning. If you would like to join a sports class from the very beginning of your studies we recommend you ask either a Czech fellow student or a member of the International Club to help you.

7. HEALTH CARE

HEALTH INSURANCE FOR EU CITIZENS

All EU nationals should be able to cover the cost of standard medical treatment through their European Health Insurance Card (EHIC), through form E111, or through a Provisional Certificate. However, in order to obtain treatment under the provisions of European regulations, students must make sure to contact a medical institution that has a contract with the Czech public health insurance system (most of them have, but some institutions are purely private). Also, students must take their EHIC or form E111 with them as well as an ID (eg. passport, ID card, driver's licence). Otherwise, the physician can insist on cash payment.

We recommend to all students from the EU to acknowledge your Health Insurance Card for the case you need to visit a doctor during your stay in the Czech Republic. Visit any Health Insurance provider in the Czech Republic to get your EHIC card acknowledged; we recommend e.g. VZP, the most frequent service with seats listed here: <https://www.vzp.cz/kontakty/pobocky>. All Erasmus students received an email about how to do it. Please, remember to get the EHIC card acknowledged as soon as possible, so that you do not need to visit a health insurance provider once you are really feeling unwell. The doctor may not treat you without having this acknowledgment.

If you need treatment by a specialist, the general practitioner will refer you to one. In urgent cases visitors can go to a hospital directly with the EHIC/E111. Transport to the hospital is covered by the insurance system and is provided free of charge. In the case of urgent medical transport, or in the case of treatment by a doctor from the emergency services, it is also necessary to present your EHIC/E111 or Provisional Certificate.

Standard dental care is generally covered by the health insurance system as in other EU countries, however, some forms of non-essential (cosmetic) treatment or higher quality materials require extra payments.

Other kinds of medically related care, e.g. non-urgent treatment, or medically assisted transport home following serious illness or injury, are not covered by EHIC/E111, and for these eventualities, we recommend students take out extra medical travel insurance with an insurance provider in their home country.

HEALTH INSURANCE FOR NON-EU CITIZENS

Students from countries outside the EU are not covered by the EHIC/E111. However most students will have already purchased international travel medical insurance as it is one of the prerequisites for receiving a student visa. For students who have not done so it is recommended to purchase insurance from a Czech provider. Všeobecná zdravotní pojišťovna (VZP) is generally recommended as they have the widest health-care network.

In the Czech Republic, non-prescription drugs and medicines are sold only in pharmacies and generally are not available at supermarkets. Pharmacies may be recognised by the prominent green cross displayed over the shop-front.

Further information including contact details for selected health care centres able to provide service in English language is available on the Faculty's website.

8. INTERNATIONAL STUDENT ADVISORY OFFICE

Our International Student Advisor Office provides information services in English to assist international students during their period of study. We can help you with the practical aspects of living in Prague and counsel on general matters related to your studies. If you need to know about anything and don't know who to ask, we may serve as your first point of contact! In case of more specialized or more serious matters we will refer you to the right individual who will be able to assist you further.

International Student Advisory Offices can be found at:

Student Residence Švehlova, ground floor

Office hours: Monday 2 pm – 4:30 pm

Address: Slavíkova 22, 130 00 Prague 3

Student Residence Hvězda, Block III, room 10

Office hours: Wednesday 2 pm – 4:30 pm

Address: Zvoníčková 5, 162 08 Prague 6

PSYCHOLOGICAL COUNSELLING FOR INTERNATIONAL STUDENTS

International students of Charles University who are interested in receiving psychological counselling in English can make an appointment through a website <http://vsporadna.cz/cuni> or by sending an email to counsel@ruk.cuni.cz. This service is available to all „full-time“ students free of charge. Currently, we offer counselling sessions in English only during spring and fall semester.

Office hours:	
Monday	12 am – 3 pm

Address: Information, Counselling and Social Service Centre, Školská 13a, 110 00 Prague 1

SUPPORT IN EMERGENCY AND CRISIS SITUATIONS

The role of Charles University is supportive and help of any kind only depends on the student's interest. **All incoming students must upon their arrival have health insurance valid for the Czech Republic and provide valid contact information.** Please make sure that the contact information you provided on your application form is valid.

In need of help, the student can contact Charles University using the email address: emergency@cuni.cz. **In case of an urgent crisis dial emergency phone line 112** (Integrated Rescues System) **or contact your Embassy or Consulate.** For the contact list of embassies and consulates, please visit the following website: http://www.mzv.cz/jnp/en/diplomatic_missions/foreign_missions_to_the_czech_republic/index.html

Please note that these contacts are not intended for study issues!

We recommend saving emergency contacts on your phone immediately upon arrival.

Further information is available at: www.emergency.cuni.cz

9. INTERNATIONAL CLUB

Charles University International Club (IC CUNI) is a student club which organises various social, cultural and sports events for both international and Czech students, and generally helps international students with their stay in Prague. Students of all faculties of our university are welcome to take part in activities and events including trips and parties. Aside from social events and various trips and excursions, which give students a chance to explore the Czech history, cultural heritage and nature, the following activities are among the most important the IC CUNI organizes:

Buddy program – provides international students with a helping hand from the local students thus making their stay in Prague more comfortable and enjoyable.

Welcome week – students have the opportunity to meet future fellow classmates, discover the university and the beauty of Prague.

Tandem teaching program – students are paired so that they can teach each other the requested language.

Czech film club – it is a weekly event when Czech films are screened with English subtitles with free admission.

Charles University International Club contact information: www.ic-cuni.cz
email: info@ic-cuni.cz or buddy@ic-cuni.cz.

10. PUBLIC HOLIDAYS

There are 14 days throughout the year that are by law defined as public holidays and are considered non-working days. Generally the Faculty buildings will be closed and no classes will be held on these days. For the academic year 2017/18, the public holidays fall on the following days:

28 th September	Friday	Czech Statehood Day
28 th October	Sunday	Independence Day
17 th November	Saturday	Freedom and Democracy Day
24 th December	Monday	Christmas Eve
25 th December	Tuesday	Christmas Day
26 th December	Wednesday	St Stephen's Day/Boxing Day
1 st January	Monday	New Year's Day
30 th March	Friday	Easter Friday
1 st April	Sunday	Easter Sunday
2 nd April	Monday	Easter Monday
1 st May	Tuesday	May Day
8 th May	Tuesday	Liberation Day
5 th July	Thursday	Cyril and Methodius Day
6 th July	Friday	Jan Hus Day



REGISTRATION WITH THE IMMIGRATION POLICE AND VISA

Thankfully, student with visas are now a thing of the past for EU/EFTA nationals. If you are citizen of an EU/EFTA country you do not need to apply for a visa. The only thing you need to do if you wish to study in the Czech Republic for a period longer than 90 days is to register with the Immigration Police upon arrival.

REGISTRATION WITH THE IMMIGRATION POLICE UPON ARRIVAL TO THE CZECH REPUBLIC

Students who live in the one of **Charles University dormitories** will be registered automatically by the Accommodation Office, so they do not need to register in person.

Students who live in **private housing** will have to register with the Immigration Police themselves. Students do not need to do this in person only if their landlord registers them with the Immigration Police.

Students who are EU/EFTA nationals should make the **registration within 30 days**.

To register with the Immigration Police, a student will need the following documents:

- Passport
- Registration Card: available at registration
- Health insurance valid for the Czech Republic

Students should register at the branch of the Czech Immigration Police in Prague 3, Olšanská 2. The given office can be best reached by taking the red/C metro line to "Hlavní nádraží" station, and then trams no. 9 or 26 to "Olšanská" stop.

The Immigration Police Office hours:	
Monday & Wednesday	8 am – 5 pm
Tuesday & Thursday	8 am – 3 pm
Friday	8 am – 12 pm

VISA SEEKING STUDENTS

All students who are not EU/EFTA citizens must have a visa in order to study at a Czech university. This includes students from EU candidate countries, and from countries whose citizens do not need a visa in order to enter the Czech Republic as a tourist (e.g. the USA). In most cases it will also include foreign nationals who are currently resident in another EU country.

Under current Czech immigration legislation, applications for student visas **must** be submitted to the Czech Embassy or Consulate in the student's country of origin before their departure for Prague. It is not possible to apply for a visa on the territory of the Czech Republic, or even to pick up a visa you have previously applied for. Charles University cannot and will not register students from non-EU/non-EFTA countries who do not have a student visa, even if they are able to enter the country without a visa as a tourist. Even when you have the visa **you are legally obliged to register with the Prague office of the Czech Immigration Police within 3 days of your arrival.**

MINISTRY OF THE INTERIOR OFFICE FOR UNIVERSITY STUDENTS

Charles University together with the Ministry of the Interior of the Czech Republic opened a MOI office at the address Hládkov 682/9, Prague 6 (Komenského Hall of Residence building). This office deals exclusively with international university students from countries outside the EU studying in Prague. Students and academic staff can arrange all their requirements associated with residence permit at this office.

Prior telephone reservation is necessary in order to get an appointment (+420 974 820 680). You can also email to pobyty.hladkov@mvcz.cz. All callers are kindly requested to inform the phone operator that they are university students.

Ministry of Interior Office hours:	
Monday to Thursday	8 am – 4 pm
Friday	8 am – 12 pm



USEFUL CONTACTS

1. FACULTY OF SOCIAL SCIENCES

INSTITUTES

Institute of Communication Studies and Journalism

Address: Smetanovo nábřeží 6, 110 01 Prague 1 / Hollar building /

Directions: The closest metro station is Národní třída (yellow line B);

closest tram stop is Národní divadlo – trams no. 2, 9, 22, 18 or 17.

Institute of Economic Studies

Address: Opletalova 26, 110 00 Prague 1 / Opletalova building /

Directions: The closest Metro station is Muzeum (transfer station: green line A, red line C)

The closest tram stop is Jindřišská – trams no. 3, 5, 6, 9, 24.

Institute of International Studies

Institute of Political Studies

Institute of Sociological Studies

Address: U Kříže 8, 158 00 Prague 5 / Jinonice building /

Directions: The closest metro station is Jinonice (yellow line B);

closest bus stop is Jinonice – buses no. 137 and 149.

FACULTY CENTRAL ADMINISTRATION

FSV UK central administration is located in the Hollar building.

The Dean of the Faculty of Social Sciences

PhDr. Jakub Končelík, Ph.D.

Vice-Dean for Student Affairs

PhDr. Ing Petr Soukup

e-mail: soukup@fsv.cuni.cz

Vice-Dean for International Relations

PhDr. Zuzana Kasáková, Ph.D.

e-mail: kasakova@fsv.cuni.cz

INTERNATIONAL OFFICE

Address:

Smetanovo nábřeží 6, 110 01 Prague 1 / Hollar building /; rooms no. 216, 217 and 218

Office Hours:		
Monday:	–	1:30 pm – 4:30 pm
Tuesday:	9 am – 11 am	–
Wednesday:	–	1:30 pm – 3:30 pm
Thursday:	–	–
Friday:	9 am – 11 am	–

Head of the Office: Mrs Nina Bílovská (room no. 218)

phone: +420 222 112 228

e-mail: svoz@fsv.cuni.cz

Incoming Students Coordinators

Mrs Beáta Tomečková (Room no. 216)

phone: +420 222 112 273

e-mail: incoming@fsv.cuni.cz

Erasmus+ Incoming students, Inter – university exchanges

Mrs Dominika Formánková (Room No. 217)

phone: +00420 222 112 226

e-mail: Dominika.Formankova@fsv.cuni.cz

Erasmus International Credit Mobility, CEEPUS, Inter-government exchanges

IO fax: +420 222 112 270

2. CHARLES UNIVERSITY

CENTRAL ADMINISTRATION, RECTORATE

Address: Rectorate, Ovocný trh 5, 116 36 Prague 1

Phone: +420 224 491 111

INFORMATION AND ADVISORY CENTRE

Information Services /e-mail: ipc@ruk.cuni.cz/

Charles University Gifts and Souvenirs /e-mail: point@cuni.cz/

Office for Students with Special Needs

Address: Celetná 13, 116 36 Prague 1

CARD SERVICE CENTRES

Card service centre at the Information and Advisory Centre

Address: Information and Advisory Centre, Celetná 13, 116 36 Prague 1

/building of the Faculty of Education, ground floor/

Card service centre at the Faculty of Law

Address: Faculty of Law, nám. Curieových 7, 110 00 Prague 1

/ground floor, room no. 34/

Card service centre at the Faculty of Mathematics and Physics

Address: Faculty of Mathematics and Physics, Ke Karlovu 3, 121 16 Prague 2

/second basement floor, room no. M266/

EMERGENCY PHONE NUMBERS

European Emergency Number: 112

Ambulance: 155

Police: 158

Fire Brigade: 150

USEFUL LINKS

Website: fsv.cuni.cz

Facebook: fb.com/faculty.of.social.sciences

Twitter: [@Study_in_Prague](https://twitter.com/Study_in_Prague)

Instagram: [fsv_univerzitakarlova](https://fsv.univerzitakarlova)

Youtube: youtube.com/fsvuk

LinkedIn: [FSV UK Alumni](https://FSV_UK_Alumni)

